



# WITHDRAWAL FROM THE CONTRACT

## Customer

Name and surname

Address

Phone number

E-mail

**Hereby I give notice that I withdraw from my contract of sale of the following goods**

Date of the order

Order number

## Returned goods

The goods should be returned complete, preferably in their original packaging, with no signs of wear or damage. In the event of wear and tear or damage, the price of the goods will be reduced by the cost of restoring the goods to their original condition.

## Payment refund method

☐ I paid for the order by credit card, return the amount to the card - no need to fill in the account number.

☐ I paid the order by cash on delivery or bank transfer, return the amount to the account number (IBAN):

If you need to exchange an item (e.g. an unsuitable clothing size), please create a new order for the desired item. It is the fastest way without waiting.

We will refund you for the returned goods listed on this form without delay, within 14 days at the latest.

In

Date

In

Date

Podpis spotřebitele

Za ArmaPro s.r.o. převzal



## Informations about the right to withdraw from the contract and the consequences of withdrawing from the contract

In the case of a contract between ArmaPro s.r.o. (headquarters Bartoňova 925, 53012 Pardubice, company registered in the Commercial Register under the mark C 33351, kept at the Regional Court in Hradec Králové, ID No 02747758, hereinafter referred to as "Seller") and the customer (hereinafter referred to as the "Customer") may withdraw from the contract within 14 days of the takeover goods or when the last part of the order is delivered.

This period is intended to ensure that the Customer can get acquainted with the characteristics and functionality of the goods. To complete the conditions of the withdrawal just send the form before the 14 days period expires.

The Customer is entitled to cancel the contract at any time, even before the delivery.

For the purpose of exercising the right to withdraw from the contract, you have to inform the Seller (via letter or by email at [shop@airsoftpro.cz](mailto:shop@airsoftpro.cz)). The Customer does not need to state why he is withdrawing from the contract. To facilitate communication, it is appropriate to include the date of order or the order number, bank account details (IBAN) and the chosen way of returning the goods.

You may use the enclosed form for withdrawal, but it is not your duty.

If you withdraw from the contract, we will return you without undue delay, not later than 14 days after the date of your notice of withdrawal, all payments received from you, including delivery costs to you (only if the complete order is returned and the cheapest standard delivery method offered by us is chosen). However, we will refund the amount only if we receive the returned goods or if you prove that you have sent the goods back, whichever comes first.

The amount for the goods is refunded to the credit/debit card or PayPal. If the order was paid in by bank to bank transfer or cash on delivery, it is necessary to state your account number (IBAN).

The goods should be returned to the Seller complete, preferably in the original packing, without the signs of use or damage. In case of signs of use or damage, the amount for the goods will be reduced by the expenditure of bringing the goods back to their original state.

The cost of returning the goods is borne by the Customer.

The Customer is liable for the impairment of the value of the goods as a result of using in a manner other than that necessary to understand the specifications and characteristics of the goods, including their functionality.